

Quality Policy

ASTER SPACE TECHNOLOGIES

(Aerospace & Defence Manufacturing)

At **Aster Space Technologies Pvt Ltd** we are committed to delivering precision-engineered products and services that meet and exceed the stringent requirements of the **Aerospace and Defence** industry.

Our mission is to achieve **total customer satisfaction** through:

- Uncompromising **quality**,
- Adherence to **regulatory and statutory** requirements, and
- Continuous **improvement** of our Quality Management System (QMS) aligned with **AS9100D** and applicable **aviation industry standards**.

To support our growth into the global **aviation and aerospace supply chain**, we shall:

- ✓ Ensure full compliance with international **aerospace quality standards** and Indian defence procurement guidelines.
- ✓ Foster a **culture of accountability**, innovation, and employee competence.
- ✓ Build robust, traceable, and efficient processes focused on **zero-defect manufacturing** and **on-time delivery**.
- ✓ Partner with certified vendors and continually assess **supplier performance** and **risk-based thinking**.
- ✓ Embrace **environmental and safety responsibilities** consistent with aerospace and defence ethics.

This policy is communicated to all employees and stakeholders, and will be reviewed periodically to remain relevant to our strategic direction and quality objectives.



02/04/2025

Managing Director

Quality Requirements for AS-9100-D

Applicable to all Suppliers, Subcontractors & External Service Providers

The following quality requirements meant for AS-9100-D needs to compel vendors in addition to the specific quality requirements mentioned in the technical specification and relevant quality assurance documents which are part of RFP.

1. **Scope & Acceptance:**

The supplier shall review all documents, drawings, and specifications prior to acceptance. Any deviation must be approved in writing by Aster Space Technologies Pvt. Ltd. before proceeding.

2. **Quality Management System:**

The supplier shall maintain a Quality Management System compliant with AS9100, ISO 9001, or equivalent, ensuring traceability and process control at all stages. In case of any technical information requirement, vendor may please contact ASTPL Engineering Department.

3. **Documentation & Records:**

All inspection reports, test certificates, and material traceability records must accompany the delivery. Records shall be retained for a minimum of **10 years** and made available upon request.

4. **Material & Process Traceability:**

All parts, materials, and processes must be traceable to their origin, including lot numbers, heat numbers, and special process certifications.

5. **Non-Conformance Control:**

Any non-conforming product shall not be shipped without written approval from Aster Space Technologies. Disposition or rework authorization must be obtained in advance.

6. **Right of Access:**

Aster Space Technologies Pvt. Ltd., its customers and regulatory authorities shall have the **right of access** to supplier facilities to verify product conformity and system compliance.

7. **Change Notification:**

The supplier shall notify Aster in writing of any **changes in design, materials, processes, location, or key personnel** that could affect product quality, and obtain approval before implementation.

8. **Delivery & Packaging:**

Items shall be packed to prevent damage and deterioration during transit. Delivery must comply with agreed timelines; any delays must be communicated immediately.

9. **Calibration & Inspection Equipment:**

Measuring instruments used in production or inspection must be calibrated and traceable to national or international standards.

10. **Confidentiality:**

All drawings, data, and technical information provided by Aster Space Technologies are proprietary and shall not be disclosed or reproduced without written consent.

11. **Counterfeit Material Prevention:**

The supplier must have a process to prevent the use of counterfeit parts and materials. Certificates of Conformance (CoC) and test reports must be provided for all supplied

materials. Vendor and its sub-tier suppliers shall ensure that only non-counterfeit parts and products are delivered to ASTPL. Further to prevent inadvertent use of counterfeit parts, vendors shall only procure directly from OEM, Original Component Manufacturer (OCM), or through OEM/OCM authorized distribution chain unless approved in writing by ASTPL.

12. Product Safety & Ethical Behaviour:

Suppliers shall promote product safety awareness, ethical behaviour, and compliance with all applicable legal and regulatory requirements.

13. Termination Clause:

Aster Space Technologies reserves the right to cancel any order without liability if quality, delivery, or compliance requirements are not met.

14. Payment Terms:

Unless otherwise agreed, standard payment terms are **45 days from the date of acceptance of goods and invoice.**

15. Governing Law:

This order shall be governed by the laws of India. Any disputes will be settled under the jurisdiction of Hyderabad courts.